

Delivering Difficult News: Best Practices in Death Notification

This presentation provides healthcare professionals with practical strategies and compassionate approaches for delivering death notifications. It explores evidence-based communication techniques, emotional preparedness, and cultural sensitivity to support both families and clinical staff during one of the most challenging moments in care. Participants will gain tools to navigate these conversations with empathy, clarity, and professionalism.

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James Li, MD, MEd, FAEMS is a board-certified Emergency Medicine and EMS physician. He is dedicated to translating education into high quality patient care. He is the Program Director of the EMS Fellowship at Washington University in St. Louis.

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